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FIELD SERVICE BULLETIN	Region	Global
PTP 450 Radios in Canada Shall Enforce IC	Effective Date	Nov 22, 2017
Regulations	Expiration Date	N/A

	BULLETIN TYPE	SEVERITY RECOMMENDATION	
	Warranty Service	Х	High – Perform immediately
	Informational		Medium – Perform at next scheduled maintenance
Х	Customer Specific		Low – Perform when system exhibits symptoms

SUBJECT: PTP 450 enforcement of country-specific license key – Only to customers who use PTP450 in Canada.

MODEL/SYSTEM AFFECTED: PMP 450 radios deployed in Canada.

REASON FOR BULLETIN: Innovation, Science and Economic Development (ISED) Canada Radio Standard Specification RSS-247 Iss2 does not permit the "capability" of transmitting in the 5600-5650 MHz band. For compliance with ISED standards all PTP 450 radios used in Canada must apply the Country License Key for Canada.

RESOLUTION: Ensure that all PTP 450 radios deployed in Canada are installed with the Country License Key for Canada. The country code on the Radio must use a license derived from Country "Canada":

Step 1: Go to https://support.cambiumnetworks.com/licensekeys/pmpregion

Step 2: Enter the Radio MAC address, choose the Country name as "Canada" and submit. The Canada License Key will be generated and made available for download.

Step 3: Login to the radio, follow the steps in the 15.1.1 PTP 450 User Guide Chapter 7: General Configuration to start the Installation Wizard and enter the new Canada License Key.

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