	Document Number	FSB 9068
Cambium Networks Cambium Networks, Inc. 3800 Golf Road Schaumburg, IL 60008, U.S.A.	Revision	000v001
FIELD SERVICE BULLETIN	Application	Global
PTP 820S 1+1 HSB Switchover	Effective Date	20 February 2017
	Expiry Date	N/A

FIELD SERVICE BULLETIN

	BULLETIN TYPE	SEVERITY RECOMMENDATION	
	Warranty Service	Χ	High – Perform immediately
Х	Informational		Medium – Perform at next scheduled maintenance
	Customer Specific		Low – Perform when system exhibits symptoms

SUBJECT: PTP 820S 1+1 HSB Switchover

Symptom	From Release 8.5.5, the PTP 820S in a 1+1 hot standby configuration may fail to respond properly to protection switchover triggers.	
Current Status of	A software defect was found that prevents PTP820C units in a 1+1	
Investigation	 HSB configuration from responding to protection switch triggers: 1. Loss of active unit – does not switch. 2. Lockout – does not switch. 3. Radio/Ethernet interface failure – does not switch. 4. Manual switch – does not switch. The permanent fix for this issue will be available in the next release.	

Recommendation /	The recommended workaround is to downgrade the affected
Resolution	system to Version 8.3.0.0.495.

Note:	PTP820S systems running Version 8.3.0.0.0.495 do not support
	Line Protection mode with LACP electrical GbE ports. Only Split
	Protection mode (connecting an optical GbE port of each unit to
	an optical splitter) is available with this software version.

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